

Help Alums Navigate Student Loan Repayment



Whether you want to help alums avoid student loan default or achieve better financial outcomes, we give you a choice on how to best meet the needs of your school.

Choose the Best Support Model for Your School

Data-Driven Outreach, Education, and Counseling

For borrowers who struggle with federal student loan repayment.

We locate and reach out to your alums to provide expert counseling and resources from **Cohort Catalyst**®.

- **Outreach**
Using data from NSLDS, we identify borrowers needing support and reach out to provide expert help.
- **Counseling and Education**
From grace to default our personalized counseling provides critical guidance. Our online resources help borrowers navigate repayment.
- **Cohort Discrepancy Identification**
Includes free access to **Cohort Analyzer**®, a tool that uses multiple data sources to identify cohort discrepancies quickly and easily.

Inbound Helpline

Trustworthy student loan repayment support for borrowers who want expert assistance.

Your alums contact us for guidance and resources from **Knowledge Center** and **Student Loan Success Center**™.

- **Personalized Counseling**
You identify the cohorts and use our materials to encourage alums to access **Student Loan Success Center**. Counselors provide accurate, personalized guidance, without long wait times.
- **Online Education**
Knowledge Center resources are available at your alums' fingertips. Videos, articles, and guides can help them achieve their financial goals and navigate repayment.
- **Mobile Technology**
Provided by **Savi**™, alums can access this sophisticated tool to detect eligibility for 150+ repayment and forgiveness programs, with a focus on savings and forgiveness.

How Did Borrowers Score Our Expert Counselors?

97% were very satisfied/satisfied with the support they received.

93% said counselors were helpful.

93% said counselors provided very clear information.

95% said they're very/somewhat likely to use our counseling again.



Based on our survey provided to every borrower after their call with us. These results are from nearly 2,800 borrowers.

Driven by Our Values, Not by Profits

With more than 55 years of experience, we've earned a reputation of trust through an unmatched knowledge of federal student loan policy, programs, and servicing. **Attigo**® is part of **Ascendium**®, a mission-driven nonprofit that invests over \$100 million annually to make education and training beyond high school a reality for more learners. We're driven by our values, not by profits, to support academic achievement, long-term financial wellness, and student loan repayment success.



Learn more at attigo.com

